U-M Technical Training
Kickoff Meetings
July 2012
University-wide IT changes

Formal learning decline

ITS Education Services closure
University-wide IT Changes

IT Governance

NextGen Michigan

Collaboration
Planned Learning
- Physical classroom
- Virtual classroom/webinars
- Self-paced web-based training
- Online assessments

Social Learning
- Social networking/expert directions
- Microsharing/tweeting
- Gaming/simulations
- Online communities
- Interactive video
- Co-create wikis
- Innovation/crowdsurfing
- Blogs - content & feedback

On-Demand Learning
- Podcasts/ebooks
- Job aids
- Learning apps
- Learning videos
- E-courses & recorded webinars

Formal Learning Decline

ASTD Training Strategy 2012
• Connect University of Michigan faculty, staff, and students with cost-effective and progressive training options to assist them with using information technology to meet their mission-specific goals.
U-M Technical Training Scope

- Identify & promote U-M & free technical training resources
- Establish strategic vendor contracts with technical training vendors
U-M Strategic Technical Training Contracts

Phase 1
Establish for basic technical training

Phase 2
Add advanced technical training
Phase 1 Timeline

June – July
- RFP creation & distribution

July – August
- RFPs out for bids

August – September
- Bid review & selection

September – October
- Contract negotiations
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<th>Academic Technology Group, University Library</th>
<th>ITS System Support</th>
<th>School of Kinesiology</th>
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<td>Center for Human Growth and Development</td>
<td>Kinesiology</td>
<td>School of Music, Theatre &amp; Dance</td>
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<td>Central Staffing Resource Department</td>
<td>LSA</td>
<td>School of Natural Resources &amp; Environment.</td>
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<td>Faculty Support at Ross School of Business</td>
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<td>Housing</td>
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<td>Human Resource Development</td>
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<td>Institute for Social Research</td>
<td>Romance Langs. &amp; Lits.</td>
<td>University Library</td>
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<tr>
<td>Instructional Support Services</td>
<td>Ross School Faculty Support Coordinators</td>
<td>Work Management/Plant Operations</td>
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Preferred Delivery Method – Survey Results

- Online, eLearning: 71%
- Instructor Led, Classroom: 78%
- Self Study: 42%
- Virtual Session, Webinar: 36%
- Documentation: 42%
- Other: 8%
Lynda.com

• Lots of interest within U-M community
• Negotiations to have a CIC contract fell through
• No one group willing to pay for full U-M license
• Where do we go from here?
Group Activity – 20 minutes

• Vendor lists (5 minutes)
  • Put an up or down arrow next to listed names
  • Add to list of names

• Reporting Requirements (5 minutes)
  • Discuss reporting needs for your unit

• What are we missing? (10 minutes)
  • Let us know what we are missing for vendor contracts
Next Steps for Strategic Vendor Contracts

- Would you participate in vendor presentations to help us decide who to contract with?
- Would you want to audit classes taught by vendors before your unit contracts with them?
Group Activity – 20 minutes

• Identification of U-M & free technical training resources (5 minutes)
  • Add to the list
• Sharing ideas (15 minutes)
  • As a group, brainstorm how to keep campus informed of opportunities
What’s Next?

- Email Updates
- Technical Training Web Page
- Technical Training RFP Selection
Questions?

• Email us @ its.training@umich.edu