Connect to the ITS Exchange Management Environment

Navigation
The Exchange Management Console is available to campus IT administrators by means of a hosted management environment. It contains pre-configured and up-to-date software necessary to connect to and manage Exchange users and resources in UMROOT. This management environment is hosted by the ITS 'MyDesktop' service and leverages a VMware virtual desktop infrastructure machine pool (VDI) on the back end. To connect to this management resource, the standard campus MyDesktop connection software, the VMWare View Client, is required.

Install and Connect with the MyDesktop Software
To obtain the VMWare View Client and for general instructions on how to connect to MyDesktop, please visit the MyDesktop support pages at: http://www.itcs.umich.edu/mydesktop/.

To connect to the Exchange management environment, self-service administrators should authenticate with the appropriate administrative user name (which may not be the same as the currently logged on user) to the connection server “mydesktop.umich.edu”, and once presented with a list of desktop environments choose “DI – Console – DSW and Exchange 2010.”
Launching the Exchange 2010 Management Console
Once connected to the desktop environment, the management console can be accessed from the familiar desktop or start menu icons.

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