Information Gathering:
The majority of effort focused on gathering background information on enterprise directory projects from industry and campus sources. Materials from Burton Group, Internet2, Common Solutions Group (CSG), and other publications were perused. In addition, three versions of the Directory Working Group reports were reviewed along with materials from MAIS and ITCS.

Informational interviews were conducted with the following individuals:
These interviews were primarily one on one’s to hear issues and gain perspective on future enterprise directory services. Interviews with ITCS staff focused primarily on gaining an understanding of the current directory and related services.

Sandy Colombo, ITCS UMCE
Wes Craig, ITCS UMCE
Kevin McGowan, ITCS UMCE
Becky Priebe, ITCS UMCE
Paul Turgeon, ITCS UMCE
Howard Young, ITCS UMCE
Mike Graham, ITCS UMCE
Gordon Leacock, ITCS WATS
Gavin Eadie, ITCS Strategic Planning
Andy Palms, ITCS ITCom
Bill Doster, ITCS IAA
Karen Kuffner, MAIS Campus Community
John Gohsman, MAIS Student/HR CPU
Victor Wong, IT Campus Initiatives
Renee Woodten Frost, Internet2 Middleware
Mike McPherson, LSA Information Technology, Steward
John Williams, Media Union, Steward
Paul Killey, Engineering Information Technology, Steward
Marjory Falconer, HRIS
Wayne Wilson, Med School

Additional Interviews have been requested or scheduled with the following:
Dave Detlefs, ITCS UMCE
Roger Espinosa, ITCS UMCE
Ray Guthrie, ITCS UMCE
Bill Wrobleski, MAIS TIO
Cory Snavely, Library
Ryan Steinberg, Library
Seth Meyers, MAIS TIO
Sean Green, LSA Webmaster
Justin Laby, Engineering
Tom Knox, Engineering
Group meetings have been scheduled for:

- Project sponsors and project director to discuss project launch and phase 1 team.
- Directory Working Group to conclude efforts and discuss project launch.
- Official project launch with consultants to kickoff project team – February 18th.
- Conference call to discuss project launch with consultants, January 30th.
- Bi-weekly meetings with Kitty to discuss project status/issues

Miscellaneous:
Project Director will attend EDUCAUSE and Internet2 sponsored Directory CAMP, February 3rd – 6th.

What I’ve learned so far . . . .

- The most contentious issue is choosing a software platform, individuals have passion about their belief in which is the right choice.
- Interviewees see an enterprise directory service as automating or moving work to a central location that they currently must do manually.
- The ability to provide mechanisms for inter-institutional work has not emerged as a priority for most campus constituents, but remains crucial for a few areas.
- Automating and cleaning up the data feeds has been vocalized by a majority as a strong priority.
- Integration with MicroSoft Active Directory and Novell EDirectory are seen as must haves.
- Many folks have requests for changes or updates to the current directory. Kitty and I have agreed that I will pass along requests or issues but not become actively involved in the current directory activity.

Questions for sponsors:
1. Do you or someone from your organization want to participate in the bi-weekly status meetings?
2. How will phase 1 team members be drafted/solicited? What percent of effort is the minimum?
3. How should we keep communication going about the project? Update the IT Commons website? Send out monthly status reports? Create a subscription list for email updates?
4. Who am I missing with the initial interviews?

Proposed Next Steps:
Identify contacts and move forward to get phase 1 project team members assigned.
Draft requirements gathering template to capture input and share consistently.
Draft template for documenting current directory information.